POWSZECHNY ZAKŁAD UBEZPIECZEŃ NA ŻYCIE SPÓŁKA AKCYJNA
organizational structure

President of the Board

Members of the Board

- internal audit
- internal control
- corporate management and governance
- PZU Group strategy
- project management and M&A
- innovations
- corporate security
- cybersecurity
- reinsurance
- sustainable development
- customer experience management
- corporate business development
- sales support
- sales analysis
- management of corporate products (development of the product offer, actuarial tariff, underwriting)

HR Department:
- HR management
- HR operations

Marketing, Communication and Social Involvement Department:
- marketing
- corporate communication
- sponsorship
- prevention

Customer and Digital Services Department:
- CRM
- management of processes and services digitalization

Exclusive Sales Department:
- exclusive sales and sales network management

Multiagency and Brokerage Sales Department:
- multiagency and brokerage sales and sales network management

Corporate Sales Department:
- management of group insurance sales and sales network

Cooperation with Banks and Strategic Partners Department:
- bancassurance (management of product and sales, actuarial tariff, analysis)
- assurbanking
- management of investment and savings products (management of offer, actuarial tariff)
- management of sales of investment and savings products

IT Department:
- management and development of IT systems
- IT service management
- IT infrastructure management
- IT support

- management of individual and SME products (development of the product offer, actuarial tariff, underwriting)
- direct sales
- sales support
- product and sales analysis

Group Network Department:
- management and development of branch network

Individual and SME Sales Department:
- management and development of agency sales network

- compliance
- AML
- corporate security
- legal consulting
- purchase
- administration
- real estate

- strategic partnerships and new businesses

- actuarial

Investment Department:
- assets allocation
- macroeconomic analysis
- long-term and portfolio investments
- real estate investments
- treasury

Financial Department:
- information management
- planning and controlling
- tax policy
- accounting
- insurance accounting
- internal operations

Health Insurance Department:
- after-sale service
- health insurance management
- analysis and sales support

- debt collection

Claims and Benefits Service and Remote Channels Department:
- benefits service
- assistance
- remote customer service

Insurance Operations Department:
- insurance operations
- after-sales customer service

- risk management