

POWSZECHNY ZAKŁAD UBEZPIECZEŃ NA ŻYCIE SPÓŁKA AKCYJNA
organizational structure

President
of the Board

Members of the Board

- internal audit
 - strategy
 - strategic analyzes
 - corporate management and governance
 - corporate security
 - AML
 - process analysis and efficiency
 - reinsurance
 - sustainable development
 - customer experience management
 - corporate business development
 - CRM
 - direct sales
 - retail distribution strategy
 - sales support
 - sales analyzes
 - support for service processes
- HR Department:**
- HR management
 - HR operations
- Marketing, Communication and Social Involvement Department:**
- marketing
 - corporate communication
 - client communication
 - sponsorship
 - prevention
- Product Department:**
- management of group and individual products
 - strategic management of the product offer
 - actuarial tariff
 - underwriting
- Digital Processes, Services and Platforms Development Department:**
- processes digitalization
 - development of digital services and platforms
 - after-sales customer service
 - innovations
- Multiagency and Brokerage Sales Department:**
- multiagency and brokerage sales and sales network management
- Cooperation with Banks and Strategic Partners Department:**
- assurbanking
 - bancassurance and strategic partnership programs
 - management of banking protective and investment products
 - management of banking investment products sales
- IT Department:**
- design and efficiency of IT
 - development of IT systems
 - management of IT systems and services

- Group Network Department:**
- branch network management
- Own Sales Department:**
- own sales and sales network management
- Corporate Sales Department:**
- management of group insurance sales and sales network

- Health Insurance Department:**
- health insurance development and quality management
 - medical services and standards management
 - analysis

- actuarial
 - project management
- Investment Department:**
- assets allocation
 - macroeconomic analyzes
 - long-term and portfolio investments
 - real estate investments
 - treasury
- Financial Department:**
- information management
 - accounting operations
 - insurance accounting
 - debt collection
 - planning and controlling
 - accounting
 - tax policy
 - internal operations

- risk management
 - purchase
- Claims and Benefits Service and Remote Channels Department:**
- benefits service
 - assistance
 - remote customer service
- Insurance Operations Department:**
- insurance operations

- compliance
- legal consulting
- administration
- real estate