

POWSZECHNY ZAKŁAD UBEZPIECZEŃ NA ŻYCIE SPÓŁKA AKCYJNA
organizational structure

President
of the Board

Members of the Board

- internal audit
- internal control
- risk management
- corporate management and governance
- PZU Grup strategy
- project management and M&A
- corporate security
- cybersecurity
- reinsurance
- sustainable development
- customer experience management
- corporate business development
- CRM
- sales support
- sales analysis
- management of corporate products (development of the produkt offer, actuarial tariff, underwriting)

HR Department:

- HR management
- HR operations

Marketing, Communication and Social Involvement Department:

- marketing
- corporate communication
- sponsorship
- prevention

Digital Processes, Services and Platforms Development Department:

- processes digitalization
- development of digital services and platforms
- innovations

Exclusive Sales Department:

- exclusive sales and sales network management

Multiagency and Brokerage Sales Department:

- multiagency and brokerage sales and sales network management

Corporate Sales Department:

- management of group insurance sales and sales network

Cooperation with Banks and Strategic Partners Department:

- assurbanking
- bancassurance and strategic partnership programs
- management of banking protective and investment products and sales of banking investment products

IT Department:

- management and development of IT systems
- IT service management
- IT infrastructure management
- IT support

- management of individual and SME products (development of the product offer, actuarial tariff, underwriting)
 - direct sales
 - sales support
 - product and sales analysis
- Group Network Department:**
- management and development of branch network
- Individual and SME Sales Department:**
- management and development of agency sales network

- Health Insurance Department:**
- health insurance development and quality management
 - medical services and standards management
 - analysis

- actuarial
- Investment Department:**
- assets allocation
 - macroeconomic analysis
 - long-term and portfolio investments
 - real estate investments
 - treasury
- Financial Department:**
- information management
 - accounting operations
 - insurance accounting
 - debt collection
 - planning and controlling
 - accounting
 - tax policy
 - internal operations

- compliance
- AML
- corporate security and business continuity
- legal consulting
- purchase
- administration
- real estate

- Claims and Benefits Service and Remote Channels Department:**
- benefits service
 - assistance
 - remote customer service
- Insurance Operations Department:**
- insurance operations
 - after-sales customer service