

INFORMATION FROM THE CONTROLLER TO THE PERSON LOGGING A COMPLAINT/GRIEVANCE



[Controller and contact details of the controller and Data Protection Officer]

The controller, depending on the complaint submitted, shall be PZU SA, PZU Życie SA, PTE PZU SA, TFI PZU SA, PZU Zdrowie SA, PZU POMOC SA. Contact with the controller is possible via e-mail address: kontakt@pzu.pl or in writing to the above mentioned address of the registered office of the controller. In all matters concerning personal data protection, you may contact the Data Protection Officer appointed by the controller. Such contact can be made by e-mail to IODpzu@pzu.pl or in writing to PZU SA, DPO, Rondo Ignacego Daszyńskiego 4, 00-843 Warsaw, Poland.

[Data processing]

The controller may process your personal data for the purpose of processing a reported complaint. With regard to the clients of the controller, the legal basis for the processing is the necessity to fulfil the legal obligation arising from the provisions of the Your personal data shall be stored until the expiry of the obligation to store data resulting from the provisions of law, in particular the provisions of the Act on Handling of Complaints by Financial Market Operators, the Financial Ombudsman and the Financial Education Fund, and in the case of other persons - the necessity of the processing to fulfil the legally justified interest of the controller; the legitimate interest of the controller is to process and respond to the submitted notification.

The provision of personal data is voluntary, but necessary to fulfil the aforesaid purpose.

[Period of data retention]

Your personal data shall be stored until the expiry of the obligation to store data resulting from the provisions of law, in particular the provisions of the Act on Handling of Complaints by Financial Market Operators, the Financial Ombudsman and the Financial Education Fund.

[Data transfer]

Your personal data may be disclosed to entities and bodies authorised to process such data by law.

Your personal data may be provided to entities processing personal data on behalf of the controller, IT service providers, where such entities process data on the basis of a contract with the controller and only in accordance with the instructions of the controller.

[Your rights]

You have the right of access by the data subject and the right to rectification, the right to erasure or the right of restriction of processing.

To the extent that the processing of your personal data is based on a legitimate interest of the controller, you have the right to object to the processing of your personal data.

In order to exercise the above rights, please contact the controller or the Data Protection Officer using the contact details specified above. You have the right to lodge a complaint with a supervisory authority. In Poland, such a supervisory authority is the President of the for Personal Data Protection Office.

[Controllers and contact details of the controllers and Data Protection Officers]

PZU SA	contact with the controller:	PZU SA, Rondo Ignacego Daszyńskiego 4, 00-843 Warsaw contact with DPO: PZU SA, IOD, Rondo Ignacego Daszyńskiego 4, 00-843 Warsaw; e-mail: IODpzu@pzu.pl
PZU Życie SA	contact with the controller:	PZU Życie SA, Rondo Ignacego Daszyńskiego 4, 00-843 Warsaw contact with DPO: PZU Życie SA, IOD, Rondo Ignacego Daszyńskiego 4, 00-843 Warsaw; e-mail: IODpzu@pzu.pl
PTE PZU SA	contact with the controller:	PTE PZU SA, Rondo Ignacego Daszyńskiego 4, 00-843 Warsaw contact with DPO: PTE PZU SA, IOD, Rondo Ignacego Daszyńskiego 4, 00-843 Warsaw; e-mail: IODpte@pzu.pl
TFI PZU SA	contact with the controller:	TFI PZU SA, Rondo Ignacego Daszyńskiego 4, 00-843 Warsaw contact with DPO: TFI PZU SA, IOD, Rondo Ignacego Daszyńskiego 4, 00-843 Warsaw; e-mail: IODtfi@pzu.pl
PZU Zdrowie SA	contact with the controller:	PZU Zdrowie SA, Rondo Ignacego Daszyńskiego 4, 00-843 Warsaw contact with DPO: PZU Zdrowie SA, IOD, Rondo Ignacego Daszyńskiego 4, 00-843 Warsaw; e-mail: IODzdrowie@pzu.pl
PZU Pomoc SA	contact with the controller:	PZU Pomoc SA, Rondo Ignacego Daszyńskiego 4, 00-843 Warsaw contact with DPO: PZU Pomoc SA, IOD, Rondo Ignacego Daszyńskiego 4, 00-843 Warsaw; e-mail: IODpomoc@pzu.pl

Once your case has been forwarded to the relevant controller, you shall receive full information about the processing of your personal data indicating the specific controller of your personal data.

I declare that I have read the information on the processing of my personal data for the purpose of handling the complaint/grievance.

Forename

Surname

- -
Date

Client's signature

Powszechny Zakład Ubezpieczeń Spółka Akcyjna, Regional Court for the capital city of Warsaw, 13th Economic Division, National Court Register (KRS): 9831, Tax Identification Number (NIP): 526-025-10-49, share capital: PLN 86 352 300.00 paid in full, Rondo Ignacego Daszyńskiego 4, 00-843 Warsaw, pzu.pl, helpline: 801 102 102 (charge according to the operator's tariff)

PZU SA 1622/II

Powszechny Zakład Ubezpieczeń na Życie Spółka Akcyjna, Regional Court for the capital city of Warsaw, 13th Economic Division, National Court Register (KRS): 30211, Tax Identification Number (NIP): 527-020-60-56, share capital: PLN 295 000 000.00 paid in full, Rondo Ignacego Daszyńskiego 4, 00-843 Warsaw, pzu.pl, helpline: 801 102 102 (charge according to the operator's tariff)

Dobrowolny Fundusz Emerytalny PZU, Rondo Ignacego Daszyńskiego 4, 00-843 Warsaw, managed and represented by Powszechny Towarzystwo Emerytalne PZU Spółka Akcyjna, Rondo Ignacego Daszyńskiego 4, 00-843 Warsaw, Regional Court for the capital city of Warsaw, 13th Economic Division, National Court Register (KRS): 40724, Tax Identification Number (NIP): 526-22-60-035, share capital: PLN 32 000 000.00 paid in full, pzu.pl, helpline: 801 102 102 (charge according to the operator's tariff)

Towarzystwo Funduszy Inwestycyjnych PZU SA, Regional Court for the capital city of Warsaw, 13th Economic Division, National Court Register (KRS): 0000019102, Tax Identification Number (NIP): 527-22-28-027, share capital: PLN 13 000 000.00 paid in full, Rondo Ignacego Daszyńskiego 4, 00-843 Warsaw, www.pzu.pl/tfi, helpline: 801 102 102 (charge according to the operator's tariff)

PZU Zdrowie Spółka Akcyjna, Regional Court for the capital city of Warsaw, 13th Economic Division, National Court Register (KRS): 0000395215, Tax Identification Number (NIP): 527-266-38-52, share capital: PLN 56 104 555 paid in full, Rondo Ignacego Daszyńskiego 4, 00-843 Warsaw, zdrowie.pzu.pl, helpline: 801 405 905 (charge according to the operator's tariff)

PZU Pomoc Spółka Akcyjna, Regional Court for the capital city of Warsaw, 13th Economic Division, National Court Register (KRS): 326045, Tax Identification Number (NIP): 525-244-97-71, share capital: PLN 4 885 800.00 paid in full, Rondo Ignacego Daszyńskiego 4, 00-843 Warsaw, pzu.pl, helpline: 801 102 102 (charge according to the operator's tariff)