

INFORMATION FROM THE PERSONAL DATA ADMINISTRATOR FOR THE CUSTOMER



[CONTROLLER AND CONTACT DETAILS FOR THE ADMINISTRATOR AND THE DATA PROTECTION OFFICER]

The administrator of personal data is PZU Życie SA, based in Warsaw at Rondo Ignacego Daszyńskiego 4, 00-843 Warsaw. The Administrator may be contacted by sending an e-mail to kontakt@pzu.pl or by writing to the above-mentioned postal address of the Administrator's office. In all matters related to the protection of personal data, you may contact the Data Protection Officer appointed by the Administrator. This may be done by sending an email to IODpzu@pzu.pl or by writing to the following postal address: PZU Życie SA, DPO, ul. Rondo Ignacego Daszyńskiego 4, 00-843 Warsaw.

[DATA PROCESSING]

The Administrator may process your data in order to:

- prepare and present the package, including insurance risk assessment - the legal basis for processing is the necessity to prepare and present the package (i.e. to take action at the request of the data subject before concluding the contract), and in relation to health data - the necessity to fulfill the legal obligation incumbent on the administrator, resulting from the provisions on insurance and reinsurance activity,
- perform an automated insurance risk assessment as part of customer profiling before concluding the contract - the legal basis for processing is the necessity to fulfill the legal obligation incumbent on the administrator resulting from the provisions on insurance and reinsurance activity,
- perform direct marketing of the controller's own products and services, including profiling, in order to adapt the marketing content to the relevant circumstances; if you consent to the processing of personal data for marketing purposes without being insured with PZU Życie SA, i.e. in the event of failure to conclude an insurance contract, this consent will be the legal basis for the processing of personal data.

Decisions concerning the amount of the insurance premium will be made automatically, i.e. without human intervention, on the basis of your data necessary to assess the insurance risk by the insurer in relation to the subject of insurance. Decisions will be based on profiling, i.e. automatic assessment of the insurance risk of concluding an insurance contract with you. Because the amount of the insurance premium is decided using automation, you have the right to challenge this decision, the right to express your own position and request that your case be re-examined and the employee make a decision.

Providing personal data in connection with the concluded contract is necessary for the conclusion and performance of the insurance contract and for the assessment of insurance risk - without providing personal data it is not possible to conclude an insurance contract.

Providing personal data for marketing purposes is voluntary.

[DATA RETENTION PERIOD]

Your personal data will be stored until the claims expire.

To the extent that the basis for data processing is consent, your personal data will be processed until it is withdrawn.

[DATA TRANSFER]

Your personal data may be made available to entities and bodies authorised to process this data on the basis of legal provisions.

Your personal data may be made available to reinsurance companies and may also be transferred to other PZU Group companies if you have consented to this.

Your personal data may be transferred to entities processing personal data at the request of the administrator, including IT service providers, entities processing data for the purpose of debt collection, marketing agencies or insurance agents, where such entities process data on the basis of a contract with the administrator and only in accordance with the administrator's instructions.

[YOUR RIGHTS]

You have the right to access your personal data and the right to request their rectification, deletion or limitation of their processing.

You have the right to transfer personal data, i.e. to receive your personal data from the administrator in a structured, commonly used machine-readable format. You can send this data to another administrator.

To the extent that the basis for the processing of your personal data is the premise of the legitimate interest of the administrator, you have the right to object to the processing of your personal data. In particular, you have the right to object to the processing of data for direct marketing purposes, including profiling.

To the extent that the basis for the processing of your personal data is consent, you have the right to withdraw it. You can revoke your consent at any time at the branch or by sending an e-mail to kontakt@pzu.pl or a letter addressed to PZU, ul. Postępu 18a, 02-676 Warsaw. Withdrawal of consent does not affect the lawfulness of processing carried out on the basis of consent before its withdrawal.

In order to exercise the above rights, please contact the administrator or the Data Protection Officer using the contact details indicated above. You have the right to lodge a complaint with the supervisory authority. In Poland the relevant supervisory body is the President of the Office for Personal Data Protection.